



# From Korea to the world, "We are Good Neighbors"



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#### 2020 GOOD NEIGHBORS ANNUAL REPORT

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Cover Photo. ©Good Neighbors. The children are students at the Early Childhood Education (ECE)

Center in Good Neighbors Chiwena CDP, Zambia

# Secretary General's Foreword



Thanks to your continuous support, Good Neighbors is able to celebrate our 30th anniversary this year. I would like to express my sincere gratitude to you all, reminding ourselves of our mission, and getting closer to our neighbors in need.

The annual report shows results of our projects held in 2020, which has been an unprecedented year due to COVID-19. Our daily lives and interactions with one another has been altered, exposing us to various changes. I was extremely touched by the way our sponsors continued supporting our neighbors all around the world despite the difficult circumstances.

Limitations and restrictions made it impossible to visit all the fields, so we used this opportunity to strengthen our communication and monitoring system. We identified our neighbors' and children's needs and acted accordingly as efficiently as possible. This also applied to our foreign partners and community, as we had aimed to overcome the global pandemic together. As we witnessed the positive changes in the local communities, we realized once again that we can make the world a better place.

With your wholehearted support for the last 30 years, Good Neighbors has grown to become a strong force for good in the world. I would like to make a promise with you that children's rights are our top priority and that we will become good neighbors for everyone in need. Good Neighbors continues to remain committed to ending poverty and hunger, combating inequalities, building peaceful and inclusive societies, and protecting human rights.

MINHO CHOI, Secretary General Good Neighbors Global Partnership Center

# Goals & Principles

Our neighbors, who are free from poverty, and whose rights are respected, live self-reliant in an inclusive community



Niger

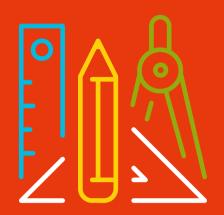
o Ghana



GOOD NEIGHBORS

7

# 2020 Good Neighbors At a Glance



1,000,257

CHILDREN accessed improved quality education

92,725

CHILDREN protected from violence, abuse, discrimination, and other threats





99,098

MOTHERS and CHILDREN under the age of 5 accessed improved Maternal and child health services

# 514,016

PEOPLE accessed clean and sufficient water and sanitation





105,861

PEOPLE improved nutrition status compared to last year

173,516

REFUGEES and HOST COMMUNITY PEOPLE improved self-reliance





1,181

Community-based COMMITTEES organized to promote inclusivity and non-discrimination in their communities





Analy Herrera still remembers the first day a bag of groceries from Good Neighbors arrived at home. Herrera thought it was amazing how there are people who do not know you, yet are so supportive and friendly to give a helping hand when in need. Good Neighbors Guatemala means a lot to Herrera.

With 10 years of support from Good Neighbors, she is now a promising adult. Herrera became a young entrepreneur, who now makes personalized goods requested by people to capture their special moments. In recognition of her efforts towards achieving her dreams and improving her communication skills, Herrera was invited as a speaker on TEDx to deliver a talk. Her speech was about her enterprise, Atenea Store.

Herrera remembers that some years ago, she could not have imagined all the change that would occur in her life. Thanks to Good Neighbors and the sponsor from Korea, she was able to dream and move towards her goals. She wants to encourage and tell children all over the world, "Not to stop dreaming and make sure you live each day as if it were your last. Some day you will be making your dreams come true". We deeply thank all our good neighbors who share their love and support with sponsored children, encouraging them to keep their dreams alive, and grow up to be healthy.

## **TED**<sup>X</sup>

"Not to stop dreaming and make sure you live each day as if it were your last. Some day you will be making your dreams come true."



# Strengthening our commitment to do no harm to the most vulnerable children





# People Enjoy their Right to Education



Education is not only a human right in itself, but an essential means by which human rights are realized. Good Neighbors will endeavor to ensure that children have access to quality public education regardless of gender and support adults to enjoy their right to education.



1,000,257
children improved access to quality education



6,917

teachers and educators have participated in capacity building trainings



7,550

people completed literacy and numeracy education

#### Paraguay "Good Kids" Program

Paraguay's official languages are Spanish and Guarani, and only 20.4% of the children speak both languages. This is caused by the lack of education programs and regional culture discrepancy. In an effort to protect children's right to education, Good Neighbors developed a language education program entitled - "Good Kids" which was, aired on - EBS (Korea Educational Broadcasting System) education program. This enabled a greater outreach of distributed educational materials through cooperation with EBS, KOICA, and the Paraguay Ministry of Education and Science.

"I was bored at home as I wasn't able to go to school due to the pandemic, but I enjoyed singing along with the characters of the TV programs, learning new words and studying at home."

- Mitika Milagros / A student watched 'Good Kids'

# Improvement of Education Environment through Publications and Educational Implements

In Jinotepe, Nicaragua, many students are not able to read or write properly due to the lack of educational materials such as books and stationery. In response, Good Neighbors built three libraries in Jinotepe and Provided tablet PCs so that the students can read books and e-books. Also, Good Neighbors operated book clubs and festivals, which helped the students experience other parts of the world and freely write and learn to speak their mind.

No. of educational tablet PCs provided

200

No. of students passed the exam organized by the Ministry of education

570

No. of education programs developed

103

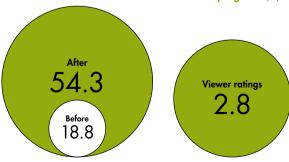
No. of children provided educational material

3,084



Literacy rate (%)

Viewer ratings of education programs (%)



"A variety of book genres helped our students improve their ability to read and broaden their areas of interest. I am glad that the students can experience different parts of the world and expand their dreams."

- Alba Aubendo / Carlos Jose Salinas School Principal

# People Exercise the Right to Health

The right to health is a fundamental human right and is for everyone to enjoy the highest attainable physica and mental health.

Good Neighbors works to ensure that people have access to basic health services and that people are informed about sexual reproductive health. In addition, we make efforts to improve the access to clean drinking water and sanitary facilities.



# Health Projects to Ensure Girls' Healthy Lives

In countries where women's sexual and reproductive health is hindered by ongoing stigma and taboo around menstruation, girls experience difficulties in attending school during their period with many missing class instead. In order to support proper sex education and provide health care for girls, Good Neighbors built female restrooms and provided hygiene pads and underwear in Nepal and Bangladesh as part of a menstrual hygiene management project. Also, we carried out sexual and reproductive health education campaigns to help minimize the stigma surrounding menstruation and enable girls to live a healthy life within their community.



"I learned the importance of my body changing as a woman during menstruation. Most of all, I'm glad that my friends and I can voice our opinions to change the misguided perception around girls' periods. I'm proud to be a woman!"

 Yasmin Bipasha / A student who participated in menstrual hygiene management (MHM) Project in Bangladesh

No. of participants in sexualreproductive education & campaigns

2,560

5,553

Local Residents

No. of Female restrooms built

14

Nepal

12

Bangladesh

### Good Water Project to Make Drinking Water Clean

Every year, Good Neighbors implements the 'Good Water Project' which is to improve unsanitary environments for children. In 2020, Good Neighbors built a deep water pump in Malawi to provide drinking water, and organized 5 water committees to help ensure sustainable management of clean water supply in communities. Also in Zambia, Good Neighbors installed water tanks and solar pumps in 3 schools with 3,538 students benefiting from the project by being able to go to school instead of collecting water.

#### Malawi

No. of villages installed water pumps

5

No. of children and community members obtained clean water

7,613

#### Zambia

No. of water sanitation facilities built

18

No. of students provided clean water

3,538

"Normally, women and children would get bitten by snakes or be late for school because of the time it took to collect water. Thanks to the new drinking water pump, we can easily obtain clean water, which is easy on us physically and mentally."

- Selina Phiri / A community member of Chinguwo CDP, Malawi

# Every Child is Protected





191,347

people whose awareness of child rights has increased



92,725

children protected from violence, abuse, discrimination, and other threats

"The Declaration of the Rights of the Child" of the United Nations proclaims that children "shall enjoy special protection, and shall be given opportunities and facilities, by law and by other means, to enable him (them) to develop physically, mentally, morally, spiritually and socially in a healthy and normal manners and in conditions of freedom and dignity." Good Neighbors supports children to assert their rights by themselves, and help parents and their neighbors to protect their children.

# Prevention of Early Marriage to Protect Girls' Rights

Early marriages give rise to the physical and mental suffering of girls and deprive them of social and economic opportunities. In an effort to protect girls from early marriages in Vietnam and Uganda, Good Neighbors raised public awareness of early marriages, the problem it causes and the legal age limit for marriages.

No. of people participated in photo exhibition & talk show to raise public awareness of early marriages

1,474

No. of people participated in discourse meetings to raise public awareness of early marriages

133

"After I learned about the early marriages in the club, I refused to marry the man my parents had chosen for me. With the help of Good Neighbors, I was also able to convince my parents. I am glad I can continue to go to school and I would like to help other friends who need help"

- Xintin Lien / Vietnam Yantaeun Secondary School Student

#### Children's Rights Monitoring Team, Good Motion

Children's rights monitoring team, Good Motion, was established in 2020 to help children understand how their human rights can be breached and to assist with policy development to address the issue of child rights violations. Taking suggestions from the children, Good Motion made a tremendous difference by operating "SaeSackTaReungEe" to operate the children's public bicycle use in Seoul.



"I got to learn about real cases of human rights violations as I was working in Good Motion. Later, I was so glad and proud that our opinions were actually reflected in their policies"

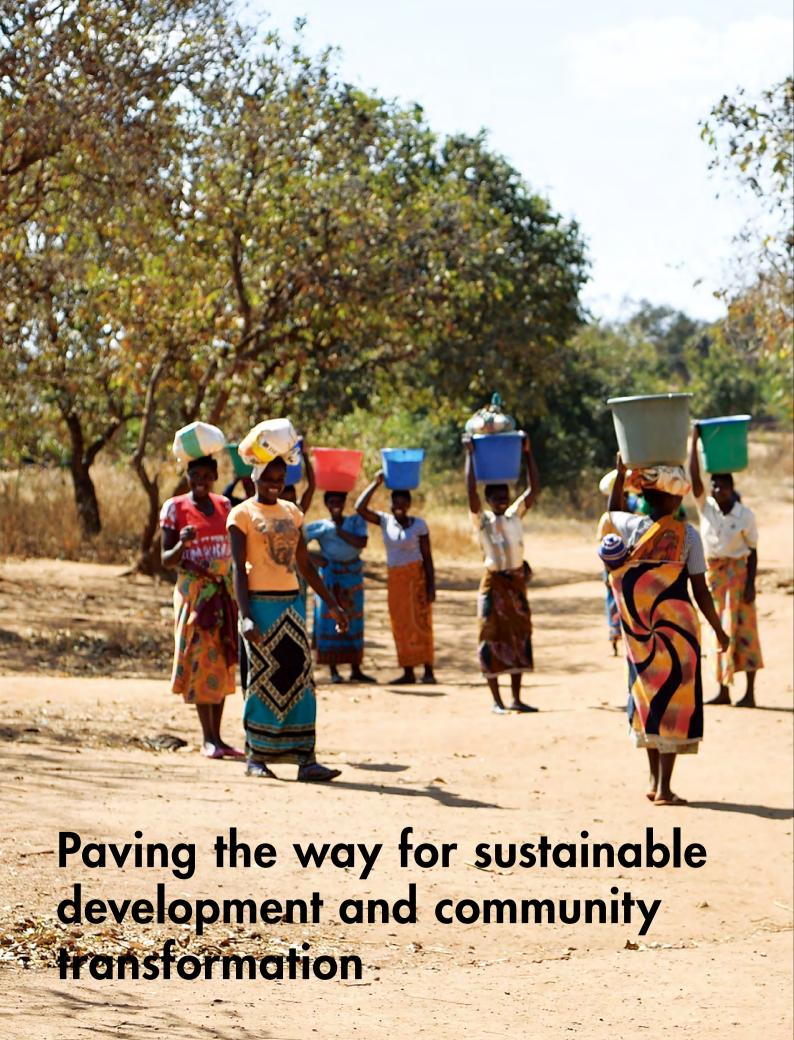
- Moon Jung Won/ A member of Good Motion

No. of children who are members of Good Motion

No. of policies proposed in 2020

1,243

291





# People Achieve Economic Empowerment



In order to create 'a world without hunger, where people live in harmony', we need to achieve not only social empowerment but economic empowerment. We consider socio-economic factors, such as structural inequality, the lack of social safety nets and collapsing markets as factors which put many people into a vicious cycle of poverty.

We will continue to increase the economic capacity of individuals and further stimulate the social economy in order to achieve economic self-reliance through solidarity and cooperation.



12 social enterprises
1,034,495



800 cooperatives
73,012 members

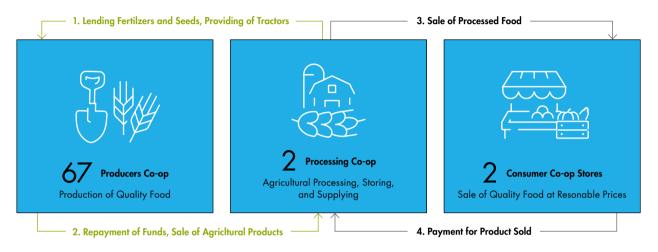


104,061
people with strengthened economic capacity

# Income Generation Project through solidarity of agricultural co-ops

It is difficult to supply food from suburban Myanmar to rural and urban Myanmar, which makes it difficult for people to obtain food. As a response, Good Neighbors carried out an Income Generation Project that connects agricultural co-ops across different regions to resolve this issue in rural and urban Myanmar. As a result, co-ops producers are able to supply fresh food and process co-ops distribution safely at a reasonable price, revitalizing the economy of each region.

#### Stucture of Income Generation Project in Myanmar



# AGrowth : Healthy Maize Flour Production for Rwanda

Maize is the staple food for the people of Rwanda. Despite the importance of maize, the people at the bottom of the pyramid cannot help but consume the unhealthy maize flour that is generating many critical health problems. AGrowth, a social enterprise in Rwanda was established in 2020 to produce healthy maize flour products and sell them at affordable prices with the maize harvested by the local maize cooperatives.

In 2022, a maize milling plant will start processing approximately 3,000~4,000 tons of maize per year. The social enterprise also has plans to expand its business to grain based food production for low-income residents and the refugee camps nearby, which will be another good challenge for the social enterprise to improve the social and economic conditions for the community on a larger scale.



"In the past, shopping was a burden both financially and physically. Since the consumer co-op stores were established, it is convenient to buy quality food at a reasonable price. I hope that more consumer co-op stores open to benefit more people."

- Dow Sansan Mao / Consumer Member

# People are Free from Hunger



160

No. of farms practicing

conservation agriculture

No. of farms provided with farming inputs and implements

460

We feed our body with necessary nutrients and obtain calories through the ingestion of food. For those who no longer suffer from hunger, a temporary lack of food at a crucial time period can bring negative effects on people's physical and intellectual development which can last a lifetime.

Good Neighbors aims to strengthen people's resilience in dealing with food insecurity by raising awareness and adopting sustainable production methods. In addition, we strive to prevent malnutrition especially among vulnerable groups.

"Our quality and harvest of corn has improved a lot thanks to conservation agriculture. It also has brought a positive change in our life by being able to support the household while protecting the environment."

- Patrick Tembo / Participant of Conservation Agriculture Project



20,126

people with strengthened food security



18,594 households 12,204

farmers practicing climate resilient farming



34,521

people participated in nutrition training

# Accomplishments of Malawi's Conservation Agriculture Project

Despite agriculture making up 30% of Malawi's GDP(Gross Domestic Product), small farmers experience poverty due to climate change, inadequate technology and means of production, along with insufficient storage and vendors.

Good Neighbors organized a cooperative and distributed communal farms to 450 small farmers in Kasungu region to increase the yield of crops in small Malawian farms. Through practicing conservation agriculture, it was possible to improve the soil to raise the quality of crops. The household income of the farms was also stabilized by being able to effectively deposit the crops in newly built storage as well as selling the crops through a social enterprise that Good Neighbors founded.

# People Live in Sustainable Fnvironments

The environment is indispensable to human existence. The worsening state of our natural world, a direct consequence of anthropogenic climate change, cannot be overlooked. Good Neighbors thus aims to promote environmental sustainability by raising awareness on climate change as well as helping people build sustainable cities and human settlements. Moreover, we strive to have people achieve the sustainable use of resources by managing renewable resources and recycling.

No. of people participated in the capacity building sessions on biodiversity

2,158

No. of trees planted alongside the river and on a hill at the border between Kunar and Nagarhar provinces

6,000





54,104
people practicing sustainable resource management

# The riverbanks of Zeri Baba and Spin Jumat of Kunar province in Afghanistan have the potential to be transformed into productive land and recreation

be transformed into productive land and recreation spaces. In cooperation with UNDP and OCHR, Good Neighbors organized a Riverbank Forestation for Water Conservation and Improved Livelihood project to promote environmental sustainability in Kunar province. The project aimed to conserve and restore biodiversity and improve the environment of the Kunar riverbank, along with strengthening conservation and local livelihoods through crop diversification.

Through this project, Good Neighbors and its partners were able to establish EPC (Environmental Protection Committees) and promote sustainable water management and environmental technologies

Accomplishments of Afghanistan's Kunar

**Riverbank Forestation (KRBF) Project** 



16,944
people participated in climate change responses

# People are Protected from Disasters



Disasters lead to human and economic losses and damages in infrastructure. Especially the effects of accelerating climate change escalate the frequency and magnitude of disasters and widening affected areas. Especially this year, the world has suffered from an unprecedented pandemic, COVID-19. In addition, floods, landslides and fires are still threatening marginalized communities.

Good Neighbors played a pivotal part in acting as first responders as well as offering long term support to increase the resilience of affected areas. Also, we provide assistance for refugees to be able to enjoy their rights and strengthen their self-reliance through livelihood and capacity building programs.



24,047

people with strengthened disaster coping capacity



907,149

participants in emergency relief programs



35,166

participants in disaster recovery programs

# Emergency Flood Response Project for Afghanistan

Between 24th August 2020 and 14th September 2020, the concentrated rain caused flooding in northern part of Afghanistan and more than 179 people were killed. Moreover, most public infrastructures were damaged or completely destroyed. Good Neighbors provided emergency relief and reconstruction to help people return to their daily lives in Kohband district of Kapisa province.



No. of households improved coping capacity through the distribution of Emergency house repair and solar kits

45

No. of bridges in the community rehabilitated

2

No. of people provided safe passage by reconstruction

600 children

1,900 community members

# We protect the rights of children in Rohingya Refugee Camps

In August 2017, a deadly crackdown by Myanmar's army on Rohingya Muslims sent hundreds of thousands fleeing across the border into Bangladesh. During the move, children were in danger of losing their parents, trafficking, sexual abuse, and child labor.

To address this, Good Neighbors in partnership with UNICEF started to support children and out-reach activities to improve children and parents' awareness on child rights, peace, and COVID-19 prevention.

No. of children and parents participated in Psychosocial Support Programs

9,428

No. of children & youth centers operated

5

"Children who have suffered from protracted refugee situations and COVID-19 pandemic were able to take part in psychosocial support program and started to cope better with the distress and promptly get back into their daily routine. This program turns out indispensable, as it enables refugee children to prevent post-traumatic stress disorder and to enhance child's developmental progress."

- Good Neighbors Bangladesh staff





The social structure of a community has a profound effect on one's life. A world Good Neighbors wants to build is a place without hunger. The hunger free world cannot be built unless discrimination and deprivation are abolished. Therefore, our mission states that we want to 'make the world a place without hunger, where people live together in harmony'.

Building an inclusive and democratic community, in other words ending discrimination and deprivation in a community, is our priority. To this end, we will support people to eliminate discrimination and exclusion in communities and build solidarity.



1,095 community based networks



10,200
GN child club members

# KOICA, 'My Village Project' in the Kyrgyz Republic

Good Neighbors and Chungbuk National University with KOICA (Korea International Cooperation Agency) hope to successfully implement 'My Village Project' in Kyrgyz Republic by emphasizing voluntary participation of residents and passing on the know-hows from their prior experience in the community development projects.

The project aims to spread the idea of Saemaul movement\* and strengthen the sense of ownership through provision of training sessions.

Also, it encourages the recipient country to develop its own unique development model.

\*Saemaul movement was a community-driven development program of the Republic of Korea in the 1970s. The movement contributed to improved community wellbeing in rural communities through agricultural production, household income, village life, communal empowerment regeneration, and women's participation.



"Through the My Village Project, residents have renovated the hospital and gained confidence that they can solve the problems of the village construction companies, and district government. This experience and confidence will be a driving force for the village to solve problems even after My Village Project is over."

- Kanymzhan/ Doctor from Oi-tal N-13 hospital

# Global Partnership Projects



Good Neighbors works in various fields, conducting Official Development Assistance with governments, public institutions, and creating a world without hunger, where people live together in harmony with international organizations, including the United Nations.

# Official Development Assistance (ODA)

In 2020, Good Neighbors has conducted a total number of 35 Official Development Assistance Projects with Korea, Japan, Germany, Taiwan and other governments in 29 countries.

# Partnership with International Organizations

For sustainable development, Good Neighbors shared technology and resources with 10 global partners such as UNHCR, UNICEF and IVI, while publishing reports and attending forums to implement SDGs and solve international problems.

Korea ODA Proiect 27 projects in 22 countries 3,067,225 people

Cooperated with KOICA (The Korea International Cooperation Agency) and the Seoul metropolitan government.



 $\frac{25}{32}$  projects in  $\frac{18}{32}$  countries

Participation in international Conferences / Forums

Japan ODA Project 5 projects in 4 countries

54,403 people

Cooperated with the Japan Platform, Ministry of Foreign Affairs



Taiwan ODA Project

2 projects in 2 countries

3,625 people

Cooperated with the council of Agriculture, Ministry of Foreign Affairs

Germany ODA Project

project in country

38,100 people

Cooperated with German Corporation for International Cooperation (GIZ)

# Global Partnership for COVID-19 Response

Good Neighbors Myanmar participated in the World Health Organization's (WHO) COVID-19 Coordination Conference to strengthen the COVID-19 response system with the Myanmar government. It also discussed countermeasures by networking with various development cooperation agencies. As a result, we were selected as a partner to strengthen diagnostic capabilities and promote regional health to prevent the spread of COVID-19, receiving about \$710,000 from United Nations Office for Project Services (UNOPS) to provide diagnostic kits (RT-PCR) to 11 regions in Myanmar.

# Support for DPRK

Delivering hope to the people of the Democratic People's Republic of Korea (DPRK). Since 1995, Good Neighbors has consistently delivered gifts to children and community people in need in North Korea. Despite the COVID-19 pandemic, we have provided nutritious food and medicines to residents in North Korea through partnerships with the international community in 2020.



Medicines and 4 types of Protective Equipments were provided so that North Korean children and community people can receive appropriate treatment, and protective equipments was provided to prevent diseases.



346,500

health packages were provided to ensure the right to health of children and community members



Nutrient food and 4 types of health products - Balanced and nutritious food was provided to help North Korean children overcome malnutrition, and health products were provided to promote healthier lifestyle in children and community people.



718,700

nutritious meal packages were provided to help children grow healthy

# News from Support Countries

#### Good Neighbors Korea



# Online activist group for children's rights and changes-Good Hero

Good Hero, which conveys the importance of children's rights and changes through sharing, is a newly formed online activist group in 2020. Good Neighbors across the country, who joined as "Good Hero," took the lead in promoting children's voices and helping children in need through child petitions and participation in children's rights campaigns.



#### The 4th Step for Water

The 2020 STEP FOR WATER Hope Walking Contest marked its fourth anniversary. 5,000 citizens walked either individually or in groups to fundraise for children around the world who lack access to clean water. The campaign aims to address these issues and enable children to go to school instead of collecting water and free communities from water-borne diseases.



#### Good Neighbors USA

## Gifts – In –Kind : Micronutrient Powders for Chad

In March 2020, Good Neighbors USA signed an MOU with UNICEF and procured micronutrient powders (MNPs) for Chad. A total of 10,000 boxes of MNPs were distributed among 5 CDPs, the government, and other beneficiaries. As a result, 640 children in 5 CDPs received support.

## NANUM CONCERT from Korean Churches

From February 1st to 9th , 2020, Good Neighbors USA hosted Nanum Concerts, featuring famous CCM singers. Good Neighbors USA successfully held concerts at LA Worship Church, LA Onnuri Church, Irvine Onnuri Church, and San Diego Onnuri Church to gather sponsors.



#### Good Neighbors Taiwan

#### **COVID-19 Response for Indonesia**

Good Neighbors Taiwan has launched a fundraising campaign to respond to COVID-19. In total, Good Neighbors Taiwan has shipped \$8,000 in relief supplies to 3 health centers in Indonesia.

## 1st Anniversary of Good Neighbors Taiwan 2

Good Neighbors Taiwan was established in July 2019. In the first-anniversary press conference, we announced that Taiwan famous actress Ning Chang (張鈞甯) served as "charity ambassador" to help promote Good Neighbors Taiwan's work.



#### # Good Neighbors UK

#### Good Neighbors UK donates PPE to TDAS Staff to combat COVID-19 3

Good Neighbors UK has donated PPE for TDAS staff to help protect those within the refuge from the spread of COVID-19. Trafford Domestic Abuse Services (TDAS) is a registered charity that supports individuals and families affected by domestic abuse. During the global crisis, their vital face to face service had to be put on hold. Good Neighbors UK was able to support the refuge get back to doing their important work.

#### Launched Global Safeguarding Task Force with Good Neighbors International

In the wake of major international safeguarding scandals that shook the international development sector to its core in recent years, Good Neighbors UK, in collaboration with Good Neighbors International have set a Global Safeguarding Taskforce to develop and enhance the safeguarding training undertaken by all field, operational and in-office staff. Good Neighbors UK's contribution to the Global Safeguarding Taskforce came following the successful grant application with UK Aid Direct which required developing enhanced safeguarding policies as part of GNUK's due diligence assessment as provisional grant holder.



Good Neighbors Japan

## Good Gohan(御飯:rice)-food bank for single-parent 4

Good Neighbors Japan has implemented "Good Gohan project" to address children's poverty since 2017. The main activity of the project is to distribute food boxes to the households which are headed by single parent in Tokyo and Osaka. In 2020, a total of 4,871 households have received the food box, which are equivalent to \$345,000.

#### WASH program in schools in Nepal

Good Neighbors Japan implements the WASH project for primary and secondary schools in Bardia, southwestern Nepal. The project aims to install water sanitation equipment and disseminate appropriate hand washing knowledge to the local people. The project is funded by the Ministry of Foreign Affairs of Japan. \$865,034 was funded in the first year.



(\*) Good Neighbors Canada

# Goods4Causes: supporting income generation initiatives for our cooperatives 5

In the second half of 2020, Good Neighbors Canada relaunched their Goods4Causes online shop on a new platform with more products from artisans abroad, under the Merrycoop umbrella. Every product supports community needs or initiatives like training, facility upgrades, and the purchase of new materials. In Mongolia, for example, 6 cooperative members started training to perfect their knitting skills. In a partnership with Fanshawe College, the Fashion Marketing and Management department came up with designs for the Canadian market.



#### (\*) Good Neighbors Canada

#### Better Life for Girls: helping girls stay in school in Uganda 3

In 2020, 5 primary schools in the Olok county were the focus of Good Neighbors Canada's campaign in Uganda: Ngalwe, Odwarat, Apapa, Olok, and Osonga. The main purpose was to educate students to reduce school dropout rates due to the lack of sanitary pads and other menstruation-related. To provide immediate assistance, 2,179 Dignity Kits were distributed. They include 6 reusable sanitary pads, 2 pairs of underwear, and a transport bag.



#### **6** Good Neighbors Australia

#### **Global Bushfire Appeal**

From September 2019 to March 2020 bushfires heavily impacted various regions of the State of New South Wales. Good Neighbors Australia received a total of \$10.000 AUD. With these generous donations, Good Neighbors Australia teamed up with OzHarvest to help deliver funds and they provided food relief to those in need of continuous support to rebuild their lives amidst the devastation and significant financial losses caused by the fires.

#### Winter Warmer Hamper 2

For the second year running Good Neighbors Australia successfully secured funding from Multicultural NSW to implement Winter Warmer Hamper Project that focuses on communities from diverse cultural, linguistic and religious backgrounds. This year, cooperated with WASH House, a not-for-profit community based Center for women, and the Khmer Community. Good Neighbors Australia delivered over 100 hampers with essential items to single parent families.



#### Good Neighbors Chile

# Case Story: Emergency relief COVID-19 in Santiago (3)

Kriss Meza is a mother that has been part of Good Neighbors Chile. Three of her children were sponsored until last year. During the pandemic we contacted her to know about her situation and her children who were sponsored. We were surprised to hear that she was sick because she had COVID-19 and was under quarantine at home Good Neighbors Chile offered her a Food Pack for her and her family, but we were amazed by her reply. She told us that she knew about other people that need it more than her and she asked us if we could help them. She is truly a dear Good Neighbor for us by caring for others in need.

#### **Robotics Workshop**

Intending to create innovative learning opportunities for girls and boys, Good Neighbors along with Arquimed, representative of Lego Education in Chile, launched a robotics workshop at Sun's School in Pudahuel, Santiago of Chile. This Robotics workshop project is a pioneer in Chile in terms of its execution modality since it is designed in a hybrid way to work with students both in-person and remote through virtual interaction. The initiative seeks to benefit 240 girls and boys from 5th to 8th grade from 16 schools with high rates of vulnerability in four different regions within three years.

8













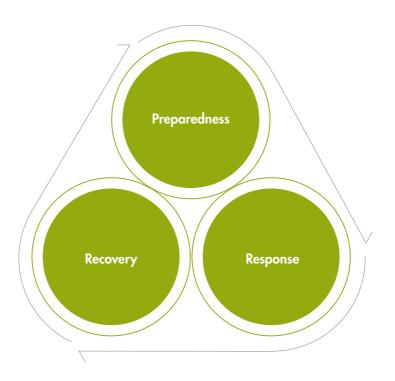
## Good Neighbors COVID-19 Response



Good Neighbors Responds to COVID-19 Since the first official case of COVID-19 reported in December 2019, the virus has been spreading worldwide at breakneck speed. The world is undergoing unprecedented crises of health, unemployment, food shortages, and collapse of education. While COVID-19 is truly a universal crisis to which no nation is immune, its effects are not distributed equally to all people. It has been a major accelerator of world poverty, which disproportionately exerts more fatal influences on the most vulnerable, who are poor and in need of humanitarian aid in developing countries.

Against the backdrop of the COVID-19 pandemic, Good Neighbors has established the 'Good Neighbors COVID-19 Response Framework' and its response is divided into three stages - preparedness (stage 1), response (stage 2), and recovery (stage 3) – to 'protect the lives of the most vulnerable' and 'promote community-based resilience'.

#### Good Neighbors COVID-19 Response Framework



#### **Preparedness**

- Developing methods for effective communication and early warning within the community
- Enhancing awareness on COVID-19 and its prevention methods to the community

#### Response

- Monitoring COVID-19 situations in affected communities
- Responding to urgent needs of health, food and livelihood
- Strengthening community resilience through participative COVID-19 responses

#### Recovery

- Supporting rapid recovery of livelihoods for people affected by COVID-19
- Seeking for innovative opportunities for growth and development in a postpandemic situation

To protect the lives of the most vulnerable and respond to their urgent needs, Good Neighbors has launched emergency response activities in 39 countries during the first half of 2020. It has promoted campaigns and education using media to help local community members access accurate information about COVID-19 and distributed hygiene kits, masks, food supply kits, and COVID-19 testing kits to minimize community infections. Good Neighbors has also implemented long-term responses to strengthen the resilience of local communities, especially through community development projects. Those responses include protecting livelihood, supporting education, and protecting children through child rights education and campaigns. In addition, Good Neighbors seeks to promote community resilience through establishing a community response system on pandemics, providing water treatment and storage training, and promoting advocacy for the government to alleviate the economic burden fallen to those who have lost their jobs.



# Emergency support for the most vulnerable in Zambia

School closures in Zambia have left more than 440 million children experiencing educational disruption, and girls especially at increased risk of pregnancy, sexual violence and early marriage\*. Good Neighbors Zambia helped 5,001 individuals through household visits and counseling, provided 32,220 people with emergency hygiene kits, distributed food supply kits to 17,720 people and provided COVID-19 prevention education to 6,935 local people. Further, in order to address the problems of educational disruption, Good Neighbors Zambia provided SD (Secure Digital) cards containing core subject textbooks and radio education through local radio stations to senior students (7th to 9th graders).

**Visits And Counseling** 

5,001



**Emergency Hygiene Kits** 

32,220



**Food Supply Kits** 

1*7,7*20



**Covid-19 Prevention Education** 

6,935



TWO (2020). United Nations COVID-19 Emergency Appeal/Zambia.

Global partnerships to enhance capacity of the local health system in Myanmar The traditional style of housing and lack of sanitation infrastructure leave many vulnerable to COVID-19 in Myanmar. The number of confirmed cases remains low in the country in part because the underdeveloped medical infrastructure does not permit many to seek and obtain testing. Through numerous partnerships with the UN and development agencies including the World Health Organization (WHO), Good Neighbors made a positive contribution to Myanmar by distributing COVID-19 screening kits and enhancing the capacity of local healthcare systems. The resulting financial support from the UN Office for Project Services (UNOPS) enabled Good Neighbors Myanmar to secure and distribute 25,000 COVID-19 testing kits.

**Covid-19 Testing Kits** 

25,00C



extracting/transporting/storing

60,000



## Good Neighbors & SDGs

## SUSTAINABLE GALS DEVELOPMENT GALS







































**Good Neighbors** and Sustainable **Development Goals**  COVID-19 has been a major accelerator of world poverty, which exerts disproportionately more fatal influences on the most vulnerable, who are poor and in need of humanitarian aid in developing countries. Furthermore, COVID-19 presents a serious obstacle to realization of the SDGs. The international society is in charge of monitoring and assessing the implementation of SDGs at the regional-national-global level, and Good Neighbors aims to actively take part in the process of implementing the Global Goals and responses to COVID-19 with accountability as an international humanitarian and development NGO.



#### Publication of Good Neighbors SDG Progress Report (2016-2020)

Good Neighbors published its 'SDG Progress Report (2016-2020): Empowering People, Transforming Communities', which presents the accomplishments of Good Neighbors from 2016 to 2020 in 48 countries in contribution to achieving the SDGs. For the past 5 years, Good Neighbors was able to contribute to achieving the twelve SDGs\* in total in cooperation with diverse partners such as the United Nations, public and private sectors, as well as civil society organizations.

The Progress Report lists the main outcomes of international humanitarian and development programs in accordance with the SDGs to transform the lives of children and people in the community. The report features global issues such as climate change, social and economic crisis, along with international emergency relief efforts in response to COVID-19.

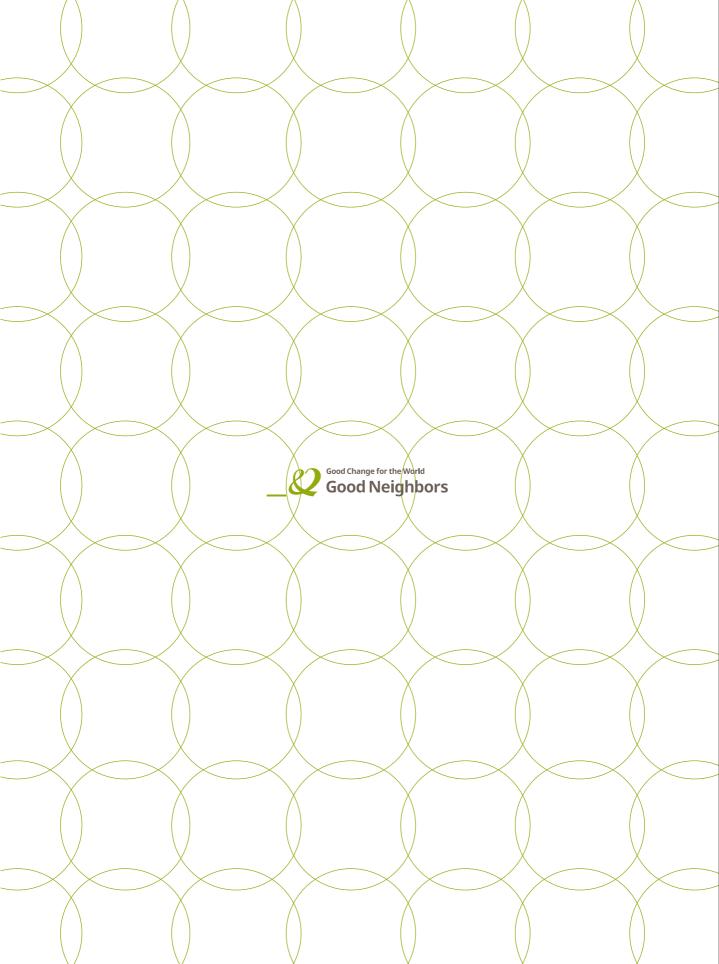
\*

No Poverty, Zero Hunger, Good Health and Well-being, Quality Education, Gender Equality, Clean Water and Sanitation, Affordable and Clean Energy, Decent Work and Economic Growth, Reduced Inequality, Climate Action, Peace, Justice and Strong Institutions, Partnerships for the Goals



## Participation in drafting 'Korean Civil Society Contribution Report for 2020 HLPF'

UN ECOSOC annually holds the High Level Political Forum (HLPF), and the international civil society also participates in the process of SDGs implementation by producing and submitting their own alternative reports to the United Nations. Good Neighbors was able to take part in monitoring the Korean government's progress in achieving the SDGs by drafting the 'Korean Civil Society Contribution Report for 2020 HLPF' along with other Korean civil society organizations, which incorporates key review results and policy recommendations. In particular, Good Neighbors contributed to developing reports on SDG 16.2 (Child Abuse Prevention), 17.2 (ODA) 17.17 (Partnership) based on 30 years of experience and expertise in child rights advocacy and international humanitarian aid and development. The report presents key policy recommendations to prevent child abuse and strengthen and diversify partnerships with civil society.







# Financial Overview

#### 1. Revenue (in US Dollars)

Total 235,441,302

Contributions | Sponsorship 111,800,978 48% Contributions | Donations 47,959,543 Grants 42,865,965 18% Contributions | Gifts in Kind 27,055,762 Other Revenues **5,759,055** 

#### 1. 2.

The total revenue for 2020 was USD 235,441,302 which was increased by 7.5% compared to the previous year through donations, sponsorship, grants and gifts in kind. It made it possible for Good Neighbors to carry out various projects and campaigns for children and people who need help in 48 countries.

#### 3.

Good Neighbors spent 87% of the total revenue on operating programs. Child rights protection is the main program area, and education and health is Good Neighbors' second most important priority to support children and the communities they live in.

#### 2. Operating expenses (in US Dollars)

#### 3. Operating Programs



235,441,302	
Program 203,760,339	
	87%
Administration and Fundraising 18,641,871	8%
Reserve Fund for 2021 13,039,093	5*

Child Rights Protection	
	49
Education	77
	16
Health	
	13
Income Generation	10
	9
Water&Sanitation	
	4
Community Partnership	1
&Network Building	4
Humanitarian Relief	3
Advocacy	19
Cooperation with DPRK	19

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# Good Neighbors' Efforts on Transparent Operation

#### Transparent Management

Donation details and program results are transparently disclosed.



Form 990 is filed annually according to the IRS regulations and is available for public inspection for a three-year period.

website, annual report, and newsletters.

#### **Legal Compliance**

Accounting principles and relevant laws and regulations regarding donation are strictly followed.

- Good Neighbors presents the annual internal financial audits as well as the annual external financial audits conducted by independent certified public accountants.
- Generally Accepted Accounting Principles (GAAP) and other relevant laws and regulations are strictly followed.

#### Accountable Management

Good Neighbors ensures that every single penny counts.

- In order to use all donations for the most vulnerable children, we establish project plans and budgets meticulously and disclose the status of public projects.
- We provide budget guidance and conduct internal audits for domestic and overseas projects, and implement an accounting management system to ensure that all donations are used properly.

#### **Ethical Operation**

We operate the organization ethically for the best interest of children

- Ethics training is provided periodically to all employees to ensure that children's rights are prioritized.
- In compliance with laws and regulations related to personal privacy, we have established an internal privacy information policy to safely manage the personal information of the sponsors.





### Contact Information

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