

Good Neighbors Global Annual Report

2024



# Our Impact in 2024



1,199,646

children gained access to quality education



161,296

people strengthened their economic capacity



647,197

people received the benefit of sufficient water and sanitation



722,000

children were protected from violence, abuse, discrimination and other forms of harm



4,780,619

people fostered global citizenship and children's rights

2,181,023

people were protected from humanitarian crisis





1,819,862

people gained access to quality health services

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## **Foreword**

In 2024, Good Neighbors continued to advance its mission to be a "Good Neighbor" to those most affected by poverty, conflict and natural disasters, food insecurity, and the climate crisis—working alongside them to build resilience and hope. Across over 51 countries, we worked closely with local communities and partners to address pressing challenges—ensuring access to quality education and health services, protecting children from violence and discrimination, strengthening economic capacity, expanding access to clean water and sanitation, and responding to humanitarian crises.

These efforts reflect our steadfast belief that sustainable change begins with people—when they are empowered with the tools, opportunities, and rights to shape their own futures. In the past year alone, we reached more than 9.8 million people through integrated programs that empowered people and strengthened communities.

However, as global challenges grow more complex—with deepening inequality, rising displacement, and accelerating climate impacts—the involvement of communities, organizations, and individuals remains crucial. In response, Good Neighbors remains committed to being present where the needs are greatest, working not only for people but with them—partnering with local actors, amplifying community voices, and investing in sustainable, systems-based solutions to tackle these challenges at their roots.

We work hand in hand with communities, governments, and institutions to strengthen systems that deliver lasting change. By investing in both people and the systems that serve them, we lay the groundwork for sustainable, locally led development.

We envision a world where everyone becomes a good neighbor by standing with those in need, promoting empowerment, and fostering cooperation and solidarity.

The achievements outlined in this report were made possible by the trust of our global partners, the generosity of our donors, the unwavering dedication of our field teams, and the strength and resilience of the communities we serve.

As we move forward, we will continue to localize our efforts, strengthen accountability, and build inclusive partnerships that ensure no one is left behind. Together, we are building a world where every neighbor lives with dignity and opportunity.

Thank you once again for joining us in becoming "Good Neighbors" to the world.





## Who We Are

Good Neighbors is an international humanitarian and development organization founded in 1991 and working in 51 countries.

#### **MISSION**



Good Neighbors exists to make the world a place without hunger, where people live together in harmony.



Good Neighbors respects the human rights of our neighbors suffering from poverty, disasters and oppression, helps them to achieve self-reliance and enables them to rebuild hope.

#### **CORE VALUES**

- We serve people in need, beyond ethnicity, religion, belief, and nationality.
- We promote self-reliance in sustainable development for individuals, families, and communities.
- We implement the rights of the child as top priority.
- · We prosper global citizenship in mutual respect.
- We organize local volunteers to contribute in developing their own communities.
- We cooperate with all people who understand our mission and program.
- We work with professionalism, and pursue financial and operational transparency.
- We strive to induce more people to join our work as Good Neighbors members.

# FOUR GLOBAL DEVELOPMENT PRINCIPLES



We support our suffering neighbors.



We raise awareness of human rights and the role of duty bearers.



We empower people.



We promote cooperation and solidarity.

To achieve our mission, where people become "Good Neighbors" to one another, we are guided by four core principles. These principles shape our commitment to support our neighbors in need, empower individuals and communities and promote cooperation and solidarity among all stakeholders. Guided by these principles, we endeavor to establish a world where people are empowered and communities are transformed.

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## Where We Work

Good Neighbors has collaborated with partners in **51 countries** on community

development and humanitarian assistance initiatives.



South Sudan, Tanzania, Uganda, Zambia

Americas (10 countries) Canada, Chile, Dominican Republic, El Salvador, Guatemala, Haiti, Mexico, Nicaragua, Paraguay, USA

#### Europe (4 countries)

Romania, Türkiye, Ukraine, United Kingdom

## **Core Alliance Country**

Korea, Japan, USA, Canada, Australia, UK, Taiwan

- Global Partnership Center (California)
- Global Partnership Center Korea Office (Seoul)
- UN Cooperation Office (Geneva)
- East Asia Regional Coordination Office (Hanoi)
- West Asia Regional Coordination Office (New Delhi)
- Africa Regional Coordination Office (Nairobi)
- Latin America and the Caribbean Regional Coordination Office (Guatemala)

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# **Child Protection**

Good Neighbors remains committed to advancing child rights and protection through community engagement, policy advocacy, and awareness-raising. We empower children to understand and exercise their rights, while also supporting caregivers in fulfilling their protective roles. By strengthening community-based child protection systems and partnering with governments, we strive to create safe, inclusive environments where all children are respected, protected, and empowered.

In 2024, Good Neighbors



722,000

children protected from violence, abuse, neglect, and exploitation



719,972

children and community members increased child rights awareness



488,638

community members engaged in advocacy activities to promote better child protection systems

# Protecting Adolescents' Rights to Sexual and Reproductive Health in Mongolia



In Mongolia, adolescents face challenges such as early pregnancy, menstrual poverty, and limited access to comprehen sive sexual and reproductive health (SRH) education. In response, Good Neighbors implemented the Youth Reproductive Health Promotion Project in five schools. Youth clubs were formed, and student leaders were trained as peer educators to lead SRH awareness sessions—resulting in a 21% increase in knowledge. This highlights the effectiveness of peer-led education and the potential of youth to drive positive change within their schools. Sanitary napkin dispensers were installed to ensure discreet access to menstrual products for 2,400 girls, while 1,932 boys received personal hygiene kits. The project now aims to expand to more schools and provinces, ensuring inclusive access to essential health education for all adolescents.



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# Education

Good Neighbors remains committed to ensuring that all children enjoy their right to quality education in safe and inclusive environments. We prioritize vulnerable children, addressing barriers such as poverty, distance, and gender inequality. We promote equal access to education, improve learning conditions, and place special focus on girls' education for its lasting impact on communities.

In 2024, Good Neighbors



1,199,646

children gained access to quality education



100,689

children and community members strengthened life skills to improve their quality of life.



children empowered through global citizenship education

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## Digital Skills for Dignity: Empowering Youth through Education



I could achieve the skills and motivation to pursue my dream of engineering. Thanks to the training, I'm working as a typist, and it has helped me gain real experience in the field I love.

Winnibel, 17, graduate of the CEC office automation course

In Yaguate, the Dominican Republic, where nearly 80% of households live in poverty, many youth are left without the tools to break the cycle of poverty due to limited access to higher education and job training. In response, Good Neighbors established a Community Education Center (CEC) to provide free, practical IT education tailored to local needs.

Through the CEC, we empower youth to actively shape their futures, increasing their competitiveness in the job market and restoring a sense of purpose and possibility by bridging the digital divide. As digital literacy becomes essential for most professions, the CEC in Yaguate stands as a vital platform for community-driven development, where education becomes a tangible solution to poverty and marginalization.

### I From Sponsored Child to Educator: Breaking the Cycle through Education

Good Neighbors contributes to Rwanda's national efforts to expand inclusive education by addressing barriers faced by children in low-income and rural communities. Despite increased school access, many schools still struggle with poor infrastructure, overcrowded classrooms, and a lack of qualified teachers. We support 28 partner schools by providing school uniforms, feeding program fees, desks, and constructing classrooms and dining facilities. In 2024, over 19,000 students received school feeding support, and 11,000 were equipped with learning materials.

Among the many lives transformed is Obadia Dusingizimana, a former sponsored child who now teaches Social Studies and Religion at GS Rubona. Raised in a rural area with limited resources, Obadia overcame financial hardship through Good Neighbors' support, which covered his school fees, uniforms, and learning materials. His determination led him to complete secondary school and pursue his dream of becoming a teacher. He now dedicates himself to empowering the next generation, demonstrating that education, when paired with opportunity, creates a lasting cycle of hope and change.

66 I am proud to be a teacher. I know that my role is not just to teach, but to inspire my students. I want them to understand that education is the key to changing their lives, just as it changed mine.

Obadia, a teacher and a former sponsored child



**Good Neighbors** 



## Health & Water, Sanitation and Hygiene

Good Neighbors remains committed to ensuring equitable access to essential health services, clean drinking water, and sanitation for all. We work to improve access to basic and maternal health care for vulnerable populations by strengthening community health systems and raising awareness among caregivers. We also promote safe water access and sustainable hygiene through education, infrastructure, and community-led initiatives.

In 2024, Good Neighbors



children and community members improved access to basic health services



1,819,862 1,725,367

community members enhanced access to Maternal and Child Health (MCH) services and basic reproductive health education



647,197

community members improved access to safe water sources and sanitation

### Achieving Zero Malaria in Zambia



In the rural district of Rufunsa, Zambia-where malaria affects nearly every household-Good Neighbors launched the Zero Malaria Project to address limited healthcare access and high infection rates. A baseline survey revealed that 98.6% of residents had experienced malaria, yet only 8.2% had received treatment at a health facility. In collaboration with the Ministry of Health, Good Neighbors implemented a community-based malaria response system by distributing 37,000 rapid test kits, providing insecticide-treated mosquito nets to 90% of households, and renovating the local health facility. Combined with Indoor Residual Spraying and an improved medicine supply, these efforts led to a significant decline in malaria cases and improved access to timely care.

Strengthening Community-Based Healthcare

In collaboration with the Ministry of Health, we trained 22 Community Health Workers (CHWs) to bring healthcare closer to those in remote villages. The training equipped CHWs with rapid diagnostic test (RDT) kits and treatment protocols, enabling them to conduct door-to-door malaria screening and provide immediate care. To enhance mobility, CHWs were provided with bicycles to reach distant households efficiently.



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# **Economic Empowerment**

Good Neighbors enhances economic self-reliance through solidarity and cooperation by strengthening both individuals and social economy organizations. We support the democratic governance and market competitiveness of these organizations to promote sustainability and uphold social values. At the same time, we improve the economic capacity of vulnerable individuals by facilitating access to technology, resources, and financial services. Through these initiatives, we foster inclusive and sustainable economic empowerment.

In 2024, Good Neighbors



161,296

community members strengthened their economic capacity



110,935

people increased their income across 714 cooperatives



150,180

people provided with economic capacity-building opportunities

# Empowering Women Through Entrepreneurship

In Tajikistan, Mahbuba, a mother and aspiring entrepreneur, received a microloan of 1,000 somoni (approximately USD 1,000) through Good Neighbors' economic empowerment program. With this financial support, she transformed an old shed in her yard into a small bakery. Using the funds, she purchased essential equipment—including a mixer and an oven —as well as ingredients like flour, sugar, eggs, and butter.

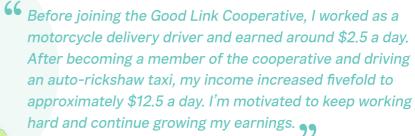


Her desserts quickly became popular among neighbors, who encouraged her to sell them. As word spread, more villagers began buying from her instead of the market, appreciating both the quality and affordability of her goods. This steady income allowed Mahbuba to support her children with food, clothing and school supplies, repay her loan, and complete the construction of a dedicated pastry shop. Her monthly income increased from just 300 somoni to 5,000 somoni.

Motivated by her achievements, Mahbuba sought to empower other women in her community. Today, she not only runs a thriving bakery but also trains 22 young women in her village, equipping them with skills and job opportunities. Her story demonstrates the ripple effect of economic empowerment and community-based support.

# Promoting Youth Employment and Income Generation

Good Neighbors supports a youth-led transportation cooperative in Dang Kao, Cambodia, empowering young people to strengthen their economic capacity through auto-rickshaw and motorcycle -based services. The cooperative includes over 230 youth members engaged in providing passenger transport, driving services, and food and goods delivery.



Om Sokchanraksmey, Member of Good Link Cooperative (Auto-Rickshaw Driver)

In addition, the cooperative manages the Good Link Center, a shared space which serves as a hub for operations and member engagement. Through this initiative, we strengthen members' business capacities, improve cost-efficiency, and reinforce cooperative governance. These efforts contribute to sustainable income growth for both the cooperative and its members.



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# **Humanitarian Response**

Good Neighbors supports communities in preparing for and recovering from humanitarian crises by enhancing resilience and reducing vulnerabilities. We provide timely, equitable assistance including psychosocial support for children and promote sustainable recovery through livelihood support and community-led reconstruction. We also uphold the rights of refugees and foster their self-reliance through livelihood and capacity-building initiatives.

In 2024, Good Neighbors



549,227

children and community members strengthened disaster preparedness capacity



309,736

people provided with natural disaster response support



1,322,060

refugees/internally displaced persons (IDPs) supported

# Providing immediate relief and long-term recovery to flood victims in Bangladesh



In 2024, Bangladesh experienced one of the most devastating floods in recent history, affecting millions across the country. The disaster caused extensive damage in both urban and rural areas, displacing large numbers of families and destroying homes, crops, and vital infrastructure.

Prioritizing both immediate relief and long-term recovery, Good Neighbors provided essential supplies, including food and dignity kits, and supported the rebuilding of homes. These efforts demonstrated the critical importance of timely response and partnership in large-scale humanitarian crises, while reaffirming our commitment to supporting and strengthening resilience in vulnerable communities.

Among those supported was Bibi, a 76-year-old, lives with her four sons and three daughters. The family's minimal and irregular income has left them vulnerable to unforeseen crises. The recent flash floods caused by heavy rainfall and run off from the hills submerged her home up to her waist. Through the initiatives, Bibi Jahanara's family received essential materials, including 1,150 bricks, 75 ft of sand, 10 bags of cement (50 kg each), eight concrete pillars, and a financial grant. These resources enabled her to rebuild her home and restore a sense of safety and stability. Through the rehabilitation program, Bibi Jahanara now has a sturdy home, providing her family with the strength to recover from the disaster and look forward to a brighter future.

# Building Resilient Communities through the HDP Nexus in Ethiopia

Good Neighbors is leading efforts in Ethiopia by applying the Humanitarian-Development-Peace (HDP) Nexus approach, bridging urgent humanitarian support with long-term resilience building. In the Tsore refugee camp and surrounding communities, we strengthened livelihoods through business training, agricultural support, cooperative development, and cluster farming initiatives where refugees and host community members worked side by side.

Recognizing the importance of social cohesion, we also revitalized local conflict resolution mechanisms to foster peaceful coexistence. As one participant noted, "Working together in the common market helped me see my neighbors not as outsiders, but as partners."

Our integrated approach yielded tangible outcomes: survey results showed that participants in our livelihood programs experienced significant income growth compared to non-participants, while social trust between refugees and host communities also improved notably. By simultaneously addressing both economic empowerment and social cohesion, Good Neighbors demonstrated that sustainable



humanitarian impact is achieved by empowering communities to transform their own futures.

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# Sustainable Environment

Good Neighbors promotes environmental protection and the sustainable use of resources by raising awareness, strengthening community capacity, and supporting local solutions. We help communities manage soil, water, and forests responsibly, and encourage resource efficiency through renewable resource management and recycling. We also support marginalized groups with appropriate technologies to reduce environmental harm and related socio-economic impacts.

In 2024, Good Neighbors



48,085

people took action in response to climate change



68,953

people participating in climate change adaptation and resilience initiatives

### Solid Waste Management in Indonesia



Medan, Indonesia's third-largest city, ranks among the top cities with the highest daily municipal waste generation, producing over 2,000 tons of household waste per day. Indonesia is the world's fifth-largest generator of municipal solid waste, following the U.S., China, India, and Brazil.

In Medan, improper waste disposal and long-term landfill accumulation have led to severe environmental and health problems, including the emission of methane, a potent greenhouse gas. This contributes to climate change and increases the risk of waterborne diseases, respiratory issues, and skin conditions among local residents. Furthermore, waste and sewage runoff are damaging coastal ecosystems and worsening the local economy.

To address these issues, Good Neighbors supported the establishment of a recycling-based waste collection and the building of a sustainable waste management system while enhancing the income of urban low-income communities in Medan. Individual waste collectors organized into cooperatives established a waste bank to collectively sort, process, and sell recyclable waste, distributing the profits among members. The project contributes to economic self-reliance for low-income community members while addressing the region's widespread waste disposal issues and environmental degradation.





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Good Neighbors hosted an official event of the 2024 UN Civil Society Conference, titled "Speak Up! Youth Voices for the Future", to amplify youth participation in shaping global agendas. We brought together youth delegates worldwide to share their visions and perspectives for the upcoming UN Summit of the Future agenda. By providing this platform, we enabled youth to raise their voices and offer real solutions to global challenges, reaffirming their essential role in shaping the world.

Among the participants were young leaders who had grown up with Good Neighbors and were empowered through our programs to become community advocates. We supported them in sharing their experiences—from the impact of the war in Ukraine to the digital divide and the climate crisis—translating lived realities into forward-looking proposals. By investing in their growth, Good Neighbors is enabling the next generation to become change-makers, and their voices continue to shape our global efforts in sustainable development and humanitarian action.







I grew up in Korokocho, Kenya, and didn't start school until I was 11. My family couldn't afford uniforms or books. But at 13, I became a sponsored child through Good Neighbors. That's when everything changed.

"Good Neighbors gave me more than books and uniforms—they gave me a reason to keep going. I knew someone out there cared."

Now, after graduating from Moi University, I've come full circle. I volunteer at the same community where I was once sponsored—helping children write to their sponsors. In the future, I hope to start my own business and keep giving back what I've given.

"I always tell children to believe that opportunities exist, and one of those opportunities is in the school. If you stay committed to your dream, even if it takes time, you can reach it."



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# **Expanding Our Voice on the Global Humanitarian Stage**

Seong Ha Eun Marcellino, Representative of Good Neighbors UN Cooperation Office in Geneva, was recently elected to the 19th Board of ICVA (International Council of Voluntary Agencies), representing Good Neighbors on the global humanitarian stage. To mark this appointment, we interviewed him to hear his reflections and vision.



Congratulations on your appointment as ICVA's 19th Board member. What does this new role mean to you personally, and what significance does it hold for Good Neighbors as an international humanitarian organization?

ICVA is the most impactful and active network of humanitarian NGOs worldwide, representing the civil society voice in the UN and other international forums such as the Inter-Agency Standing Committee. Joining the board of ICVA is a recognition of Good Neighbors International's status as a global humanitarian actor and a call to step up to deliver diverse NGO voices. Personally, I am very proud to be able to represent Good Neighbors and share the experience I have accumulated with my Good Neighbors colleagues across many crises. I am also very grateful for all those local and regional NGOs that supported my candidacy so that I can add diversity to this coalition.

#### You valued the appointment to the board of ICVA as the international recognition of Good Neighbors on the humanitarian stage. What organizational qualities or efforts do you think led to this acknowledgment?

One of the most encouraging things I hear on a surge mission or a business trip is that many people say, "Yes! I know your colleagues at Good Neighbors!" I think true recognition comes from the efficient action on the ground, the quality of work, and the outreach to the needy. I am confident that the presence of Good Neighbors colleagues in 51 countries worldwide, who are always prepared to act in relief action, and are the first to reach people affected by disasters, conflict, and displacement, is the core element of such acknowledge ment. In addition, our effort to publicly share our value

-added experience both on the national and international stage, through advocacy, NGO groups, UN conferences, and academic forums, has dramatically enhanced the visibility of our work.

# What key priorities are currently being discussed within ICVA, and how do you think Good Neighbors can contribute to these efforts?

Diversification of resources, localization, increasing the accountability of humanitarian action, and strengthening humanitarian principles in an era of massive challenges are some of the core issues that ICVA and its working groups pursue. The key contribution that Good Neighbors could make to the board is the unique voice of an organization with a rich and different experience from an NGO actor who grew from a non-Western root into a global actor.

# As a representative of Good Neighbors—and more broadly, of civil society—what message would you like to convey to global humanitarian and development partners?

The voices of humanitarian actors from Asia, Africa, and Latin America are still under-represented in Geneva, New York, and even in Bangkok. Good Neighbors is trying to play a more proactive role to enable and empower our local partners and communities to go beyond the boundaries of their villages and regions to share their wisdom and knowledge. I would like to invite our humanitarian partners worldwide to join forces to meet the immediate needs of people in distress and "empower people and transform communities" to achieve sustainable resilience against crisis.

## **Global Partnership**

In 2024, Good Neighbors implemented a total of **93 partnership projects** in cooperation with **23 global partners**.





































The logos of partner organizations with contributions of \$50,000 or more are displaye

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# **Global Campaigns**

#### Earth&us: Climate Actions for a Healthier Planet







Hae-Sun Shin leading the way on the Earth&us journey

In 2024, Good Neighbors launched Earth&us-a global campaign initiated by the urgent call to address the climate crisis that is threatening future generations. Teaming up with Korean actress and Good Neighbors Global Ambassador, Hae-Sun Shin, as the campaign

tour guide, we explored how people from 25 participating countries are stepping up for the planet, proving that climate action starts with each of us, right where we are. During the campaign, 2,407 people had pledged their contribution.

### A Pledge to Our Earth



A Pledge to Our Planet – campaign activity

The Earth&us campaign encouraged participants to commit to taking three simple everyday actions of their choice to help reduce their carbon footprint, such as switching from tissue to a handkerchief, raising air conditioner temperatures, sorting and recycling waste, using a tumbler, unplugging unused devices, or choosing to walk or bike for transport.

Each action became a personal pledge, which was then transformed into a digital ticket participants could keep as a reminder of their promise. Participants were also encouraged to share with friends and family through social media, helping to grow our collective effort to continuously protect our Earth.

## First Stop: Addis Ababa, Ethiopia

Rural communities' livelihoods were impacted by unpredictable weather patterns, which resulted in crop failure that led to food shortages and income loss. These challenges affect families' capacity to afford their children's education and healthcare when needed. In response to these challenges, we took action by planting

60,000 trees on Mt. Debesso to slow down the impact of climate crisis. By intervening in the most vulnerable area, we involved the community by strengthening their resilience to better forest management and taking ownership of possible climate crisis challenges over their land.

## Nature and Peace Club in Bangladesh

In Bangladesh, youths frequently gather to discuss about environmental issues and peacekeeping concerns. Since November 2023, there are now 17 Nature and Peace Clubs actively advocating and taking action.

"My motivation for joining the movement was love for nature and the urge to create awareness about the impact of climate change. Even small changes can create a great impact, and I believe that without the participation of youth, it is not possible to create a sustainable world.

I think environmental issues need immediate attention to secure our future. To ensure the supply of safe water, clean air, and necessary food, there is no alternative to protecting the natural environment. We need to save the environment for our survival." says Md. Ashik, a club member from Mirpur FDP.



Nature and Peace Club

#### Collective Actions Across Borders

The Earth&us global campaign was adapted into the unique contexts of each country where Good Neighbors operates, as a shared effort. Each community took part in activities that aligned with their cultural and environmental needs.

Earth



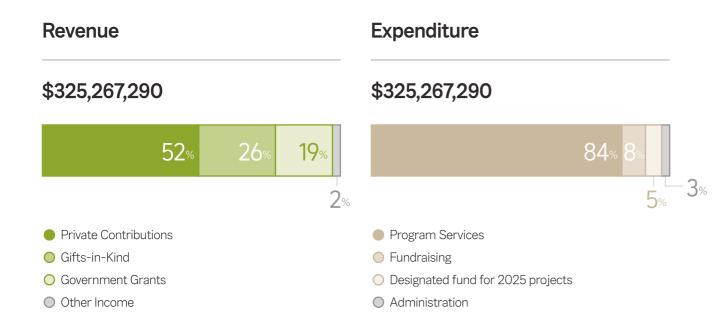
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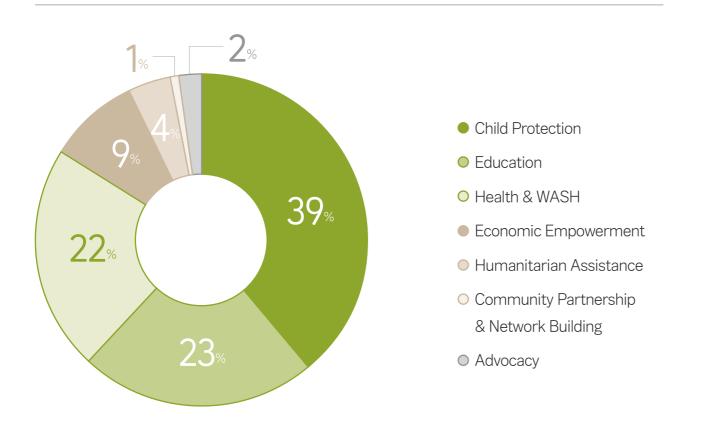


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## **Financial Report**



## **Program Services**



This report presents consolidated financial data from all Good Neighbors entities.

For more financial information, please visit http://www.goodneighbors.org/accountability

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# Accountability

Good Neighbors upholds a high standard of accountability to all stakeholders—including the communities we serve and our partners—through professional, transparent, and sustainable operations.

## **Accountability Standards**

- Comply with relevant laws and regulations and disclose our financial statements;
- Strictly manage information of the people who partner with us;
- Recruit employees based on our ethical standards and periodically conduct ethics training for all staff members;
- Conduct regular monitoring and evaluation of operations;
- Build transparent and healthy organizational cultures by strengthening whistleblowing system;

### Safeguarding

Good Neighbors is committed to upholding the highest safeguarding standards through a zero-tolerance approach to all forms of abuse, exploitation, and harm. Safeguarding is a shared responsibility among all staff, partners, and board members, with clear protocols for risk assessment, reporting, and confidentiality. The organization prioritizes the best interests of children and vulnerable adults, ensures their active participation, and responds to any concerns with dignity and survivor-centered care. By fostering a safe and respectful culture, managing risks systematically, and holding all actors accountable, Good Neighbors embeds safeguarding at the core of its programs and operations.

If you would like to report a safeguarding concern or suspected violation, please contact our Safeguarding Focal Point at safeguarding@goodneighbors.org. All reports will be treated with strict confidentiality and handled in accordance with our safeguarding procedures.



