

2025 Annual Impact Report on Humanitarian Response



Table of Contents

Foreword	1
We Are Good Neighbors	2
Overview of 2025 Humanitarian Impact	5
Preparedness Ready When It Matters Most	7
Emergency Response When Every Second Counts	11
Recovery & Reconstruction Rebuilding More Than Structures	17
Special Highlight Hope For Gaza, Action For Change	21
Psychosocial Resilience Restoring Stability, Nurturing Recovery	27
Global and Regional Engagement	32



Good Neighbors staff provide psychosocial support to children at a child-friendly space in Myanmar.

To our partners, supporters, dedicated staff, and the communities we serve, I extend my sincere gratitude for your continued trust and solidarity. In a year when crises deeply affected children and families worldwide, your partnership enabled us to stand with communities in their most difficult moments—responding with urgency, empathy, accountability, and a firm commitment to safeguarding children and families.

Over the past year, we implemented 43 projects in 27 countries, reaching approximately 668,000 people with essential assistance and protection services. As disasters grow in frequency, intensity, and unpredictability, we remained committed to acting early, responding decisively, and supporting recovery.

This report presents our approach across the disaster management cycle — preparedness, emergency response, and recovery — demonstrating the need for continuous and adaptive humanitarian action. It also includes a dedicated chapter on our emergency response in Gaza, where urgent needs required rapid and sustained support.

As a child-focused organization, we place the protection and well-being of children at the center of every intervention. In disaster-affected settings, we strengthened safe environments and provided psychosocial support to help children regain stability and normalcy. Protecting children in crisis is essential to restoring families and rebuilding communities.

In every emergency, our goal extends beyond immediate relief. We strive to safeguard dignity, reinforce resilience, and support affected communities as they return to daily life. Guided by humanitarian principles and strengthened by partnership, we will continue to respond proactively to evolving risks and stand alongside those most vulnerable.

I extend my sincere appreciation to our Good Neighbors staff and field workers serving on the frontlines in complex and uncertain environments. Their professionalism and resilience reflect the principles that guide our work. I am also grateful to our partners and supporters whose trust strengthens our response. We recognize the resilience of the children and communities we serve, whose strength makes recovery possible.

Together, we will continue to work toward a safer, more resilient world — before, during, and after crisis.

Sincerely,



Mina Choi

Secretary General

Good Neighbors Global Partnership Center

We Are Good Neighbors

Good Neighbors is an international development and humanitarian organization established in 1991 working in over 50 countries all around the world.

Mission and Core Value

Good Neighbors exists to make the world a place without hunger, where people live together in harmony.

Good Neighbors respects the human rights of our neighbors suffering from poverty, disasters and oppression, helps them to achieve self-reliance and enables them to rebuild hope.



We serve people in need beyond ethnicity, religion, belief, and nationality



We promote self-reliance in sustainable development for individuals, families, and communities



We implement the rights of the child as top priority



We prosper global citizenship in mutual respect



We organize local volunteers to contribute in developing their own communities



We cooperate with all people who understand our mission and program



We work with professionalism, and pursue financial and operational transparency



We strive to induce more people to join our work as Good Neighbors members

Humanitarian Goals



Enhancing Community Resilience toward to Humanitarian Crisis



Timely Delivery and Meeting the Essential Needs for Affected People



Promoting the sustainable recovery and reconstruction of dignified lives



Securing the protection of the right of the most Vulnerable

Our Partners

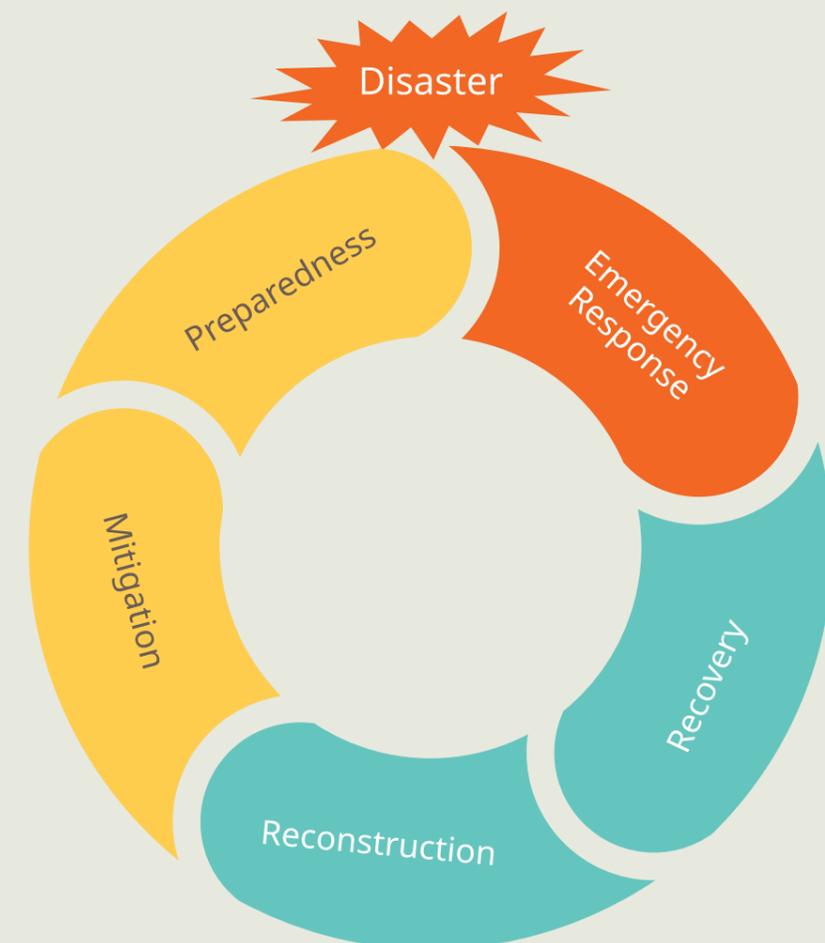


Disaster Management Cycle

Good Neighbors is present throughout every phase of the disaster management cycle, working with communities through prevention, mitigation, preparedness, warning, emergency response, recovery, reconstruction, and development. Each phase matters, but the organization's work becomes most visible when communities are at greatest risk.

- Preparedness strengthens systems, builds capacities, and sets plans in place before a disaster.
- Emergency Response delivers rapid, life-saving assistance and stabilizes conditions during crisis.
- Recovery and Reconstruction support communities in rebuilding livelihoods, restoring essential structures, and regaining resilience.

While all phases are important, this Humanitarian Report highlights Preparedness, Emergency Response, and Recovery and Reconstruction, as these are the moments when Good Neighbors' humanitarian commitment is most urgently needed.



Overview of 2025 Humanitarian Impact

27
Countries

96,942
Households served

43
Projects

668,746
Individuals assisted

29
Humanitarian crises

99,310
girls

100,348
boys

233,324
women

235,763
men

- Preparedness
- Emergency Response
- Recovery & Reconstruction





5 Projects

4,262 Households
147,618 Individuals



28 Humanitarian Professionals Participated



ERT Training Participants lead a Psychosocial Support session.

© Good Neighbors



PREPAREDNESS

Ready When It Matters Most

Preparedness is defined as “measures that enables the community to deal with the threat when it occurs.” These measures are usually aimed at minimizing loss of life, disruption of critical services, and damage. **Good Neighbors** not only **prepares** its **staff** by capacitating them via trainings but also the **communities** by introducing **Anticipatory Action** and **Disaster Risk Reduction (DRR)**.

Protecting the Frontline: Gender-Responsive Anticipatory Action

In the disaster-prone province of Eastern Samar in the Philippines, anticipatory action is taking root through an initiative led by Good Neighbors Philippines. The project is helping shift the province from reactive survival to proactive readiness by reducing humanitarian impacts before forecasted hazards strike.

Titled “Empowering Responsive Communities Through Anticipatory Action in Disaster-Prone Areas in Eastern Samar,” the project prioritizes women and girls, who face heightened risks such as gender-based violence (GBV) after disasters. It has established Community Response Teams (CRTs) across six municipalities, directly benefiting more than 126,010 residents. In April 2025, 22 women responders received intensive training in sexual and reproductive health and GBV case management to strengthen local protection systems.

The initiative also mobilized 621 community members for preparedness orientations and engaged 157 participants in typhoon simulation drills. A tripartite agreement signed in November 2024 institutionalized anticipatory action within local government strategies.

As concluded in its December 2025 Media Conference, Eastern Samar’s message is clear: it is ready. Through empowered people and proven protocols, the province is fortifying resilience where it matters most, in the communities that call the frontline home.



Ms. Francisca Sianturi, welcoming the ERT Training participants to Bogor CDP as part of their training simulation.

Beyond Aid: Training Responders to Shield the Most Vulnerable

In today’s rapidly shifting humanitarian landscape, the urgency to act has never been greater. For Good Neighbors, protecting people from disasters is a core responsibility that goes beyond delivering aid. It includes safeguarding those most at risk from violence, exploitation, and neglect.

In 2025, this commitment was strengthened through enhanced training for the Global Emergency Response Team (ERT). Members from 19 countries came together in Bogor, Indonesia, to build practical skills in child protection, psychosocial support, and the use of technical tools such as KoBo for rapid needs assessments. This training ensures that Good Neighbors has prepared and qualified personnel ready to deploy immediately when disasters strike.

By applying these skills in real-world scenarios, the ERT reflects a diverse global network dedicated to supporting communities during crises. Their strengthened capacity contributes directly to faster, safer, and more accountable humanitarian action.

Philippines

It is my first time attending this kind of activity where we, pregnant women in the community, were asked and consulted about disaster risk reduction, the status of sexual and reproductive health, and cases of gender-based violence in our municipality, especially in our barangay.

Maricar,
Resident of Guiuan, Eastern Samar



The orientation provides women a safe space to share their experiences and voice key community concerns.



Different backgrounds, one goal: timely and effective humanitarian assistance.

Good Neighbors
Global Emergency Response Team Training 2025
Mobilize
Act
Serve
Bogor, Indonesia
9 - 11 September 2025

© Good Neighbors

© Good Neighbors

© Good Neighbors



Through collective action, we helped children in Myanmar regain a sense of normalcy after the earthquake.



EMERGENCY RESPONSE

When Every Second Counts

Emergency responses are the actions taken immediately after or during a disaster to save lives, meet basic needs, and reduce long-term health effects. While **Good Neighbors** are taking steps to be proactive in terms of disasters, **emergency response** still remains as **one of our priorities**. We make sure that the necessary aid is available to the affected population **as early as possible**.



52,591 Households
294,266 Individuals



24 Emergency Responses
15 Countries

Afghanistan

When the earthquake destroyed our home, we lost everything, including the basic items we needed to stay clean and healthy. Living in the camp was very difficult for my children. After receiving the hygiene kit, our daily life has improved. We can now wash properly, keep our water clean, and protect our children from sickness. This support gave us hope and dignity during a very hard time.

Yousuf,
Resident of Nurgal District in Kunar Province

Beyond Survival: Reclaiming Health and Dignity

Yousof, a father of nine from Nurgal District in Kunar Province, lost his home in the earthquake and fled with nothing. His family was among 714 who received large-family hygiene kits, which provided essential WASH support that helped them stay clean, prevent illness, and manage harsh camp conditions.

The hygiene kit provided by GNI Afghanistan and its partner, the Organization for Coordination of Humanitarian Relief, has enabled the family to better manage the difficult living conditions in the camp as they wait for longer-term recovery support. This distribution aimed to help restore personal dignity by enabling basic sanitation and self-care, and strengthen community resilience by equipping families with the practical means to safeguard their well-being in the aftermath of the Kunar Province earthquake.



Essential hygiene supplies offer families small moments of comfort as they rebuild after the quake.

© Good Neighbors

Ukraine

The moment life becomes critical is when no one understands you, and there is no one by your side to help. That was the situation I was in before receiving support through this project. I was alone with my problems, not knowing which door to knock on.

Raisa,
Resident of Ukraine

Which Door to Knock On

In 2025, Good Neighbors Japan provided Cash for Protection assistance to 740 highly vulnerable, war-affected individuals in Kharkiv and Dnipropetrovsk Oblasts, Ukraine.

Cash was chosen because it is fast, effective, and most importantly, gives the people the power to choose. By transferring purchasing power directly to households, it allows individuals to decide for themselves what they need most.

This support enabled families to address urgent priorities such as shelter, food, or medical care with dignity and personal choice.



GN Japan worked with community members to deliver cash-based protection support.

© Good Neighbors

When the Hearth is Lit Again

On July 8, 2025, earthquakes struck the San Vicente Pacaya area in Guatemala and damaged many homes. With formal home insurance uncommon, families faced serious challenges in repairing structures that had taken years of effort to build.

Good Neighbors Guatemala worked with CONRED, local authorities, and community leaders to assess the impact and identify households with the most urgent needs. Through this collaboration, 51 families received construction materials such as concrete blocks, cement, steel bars, beams, wire, and wooden supports. These supplies helped families reinforce walls, repair roofs, and address structural cracks.

Rebuilding brought different generations together. As homes became safe and functional once again, families could return to the everyday routines that make a house a home. In Spanish, *hogar comes from hoguera*, the hearth, a reminder of how central a safe home is to family life.

This support helped families take meaningful steps toward restoring their homes and stability.



Thanks to the materials provided by Good Neighbors and those my husband and I added, we have been rebuilding our house. We only need to install the roofing sheets and finish the plastering. Without Good Neighbors' support, repairing our home would have been impossible. There is nothing more beautiful than seeing your home strengthened and improved—something it didn't have before. I feel very happy and, above all, deeply blessed by God. To those who gave us this help, may God repay you a hundredfold.

Izamar,
Mother of a sponsored child

Emergency Response Logistics

From initial loading operations to last-mile distribution, Good Neighbors managed the end-to-end movement and delivery of humanitarian supplies across multiple emergency contexts in 2025. The organization coordinated procurement, warehousing, transportation, and field-level dispatch to ensure the timely and accountable distribution of relief items to affected communities.

Over the course of the year, a total of 421,203 emergency relief items — including clothing, footwear, and educational materials — were delivered to communities in urgent need.



Step 1: Prepositioned Stock

Relief supplies are strategically prepositioned in three UNHRD warehouses — Dubai, Kuala Lumpur, and Panama — enabling deployment within days of an emergency.



Step 2: Rapid Transport

Through close collaboration with Airlink, ECHO, and other partners, supplies are rapidly airlifted and shipped — often within days of a crisis — to ensure the fastest possible delivery to affected regions.



Step 3: Inland Transport

Upon arrival, trucks and rail promptly move goods from ports and airports to forward staging areas near affected communities.



Step 4: Warehouse Operations

Temporary warehouses receive, sort, repackage, and manage inventory - ensuring the right items reach the right people.



Step 5: Distribution

Final-mile delivery ensures that essential items reach displaced communities directly.

A step closer to home: essential materials delivered for her rebuilding.

Community members carrying rice at a distribution site



39,479 Households
225,543 Individuals
11 Countries



© Good Neighbors

Refugees in Zambia strengthening resilience through climate-smart agriculture

RECOVERY & RECONSTRUCTION

Rebuilding More than Structures

The ultimate goal of humanitarian assistance in crisis contexts is to support affected populations in **restoring their lives with dignity**. Good Neighbors extends its engagement beyond immediate emergency response to rehabilitation and recovery, enabling communities not only to return to pre-crisis conditions but **to build more resilient and sustainable livelihoods**.

Grounded in its strong development-oriented foundation, Good Neighbors advances an integrated Humanitarian–Development–Peace (HDP) Nexus approach, ensuring continuity from emergency response to long-term recovery and development, particularly in protracted crises where vulnerabilities persist over time.



© Good Neighbors



© Good Neighbors

Once severely damaged by Cyclone Kajiki Xuan Yen Primary School is now repaired and ready for students, thanks to Good Neighbors Vietnam.

Standing with Schools After the Storm

In 2025, Vietnam faced a severe typhoon season, with 15 cyclones making landfall. Cyclone Kajiki struck hardest in late August, severely affecting Ha Tinh Province. GN Vietnam (GNV) prioritized children and teachers to support their recovery ahead of the new academic year. Assessments identified Tien Dien Commune as the most heavily impacted area, where Xuan Yen Primary School sustained critical damage, including a destroyed roof and unusable facilities.

Roofs have been restored, and essential equipment—such as sound systems, computers for the library and IT classroom, and classroom televisions—has been provided, creating a safer and more climate-resilient learning environment. As needs evolved, GNV adapted its response by providing school uniforms and flexible cash assistance to families. Close coordination with local authorities and the community also secured additional support.

Together, these efforts have supported children and families in returning to normalcy and resuming their daily routines with greater stability and confidence. Beyond physical restoration, the response underscored the importance of partnership, flexibility, and child-centered recovery—principles that continue to guide GNV’s work beyond the immediate emergency phase.



“After the recent storm, our school and classrooms were heavily affected; many desks and chairs were damaged, and books were soaked. We were truly very happy and touched when GNV staff visited and presented gifts and learning equipment to our school and to us.”

Student,
from the Xuan Yen Primary School

Building Resilience Through the HDP Nexus in Refugee Settlements

Meheba Refugee Settlement is home to refugees and host community members living side by side. Organized into eight blocks (A–H), it shelters people displaced by conflict from countries including the Democratic Republic of Congo, Angola, Rwanda, Burundi, and Somalia, while facing significant social and economic challenges. Overstretched schools, limited healthcare services, inadequate infrastructure, and competition over scarce resources place pressure on both refugees and host populations. Livelihood opportunities remain limited, with most households relying on subsistence farming. High poverty and unemployment rates—particularly among women and youth—further constrain resilience. Climate variability has intensified these vulnerabilities. Recurrent drought, irregular rainfall, pest outbreaks, and limited access to water have led to repeated crop failures, underscoring the urgent need for climate-smart agricultural solutions.

In response, Good Neighbors Zambia promotes sustainable, climate-smart farming practices, including natural farming techniques that restore soil health, conserve water, and strengthen environmental sustainability. A four-hectare communal farm now brings together 100 refugee and host community members to cultivate crops jointly. Through targeted training and resource support, the initiative aims to increase productivity, improve food security, and enhance economic resilience—while fostering peaceful coexistence by strengthening shared livelihoods and reducing resource-based tensions between communities in Meheba.



After facing poor harvests, Kaunda Dominga and her family are now food secure, enjoying healthy maize through climate-smart farming.

© Good Neighbors



“Using CSA practices has improved my harvest. My family has enough food now, and I feel confident and stronger to face future farming challenges. The project has made me more resilient.”

Kaunda Dominga,
40 years old mother (Agolan)



Children share their drawings during a structured psychosocial support session, guided by a trained facilitator.

© Good Neighbors

 SPECIAL HIGHLIGHT

Hope for Gaza, Action for Change

In 2025, Good Neighbors concentrated on a child-centered Response in Gaza Strip that protected dignity while helping children regain routine, safety, and coping. With operating conditions shifting rapidly, our priority was not only to deliver assistance but also to do so safely and consistently through trusted local partners, using protection-sensitive approaches, clear targeting, and strong accountability to reduce risk and sustain impact.

Our Impact in Numbers

Protection
2,285 Children

Education
400 Children

Food Security
6,067 Households
30,119 Individuals

NFI
1,515 Children

WASH
545 Households
2,725 Individuals

Shelter
520 Households
2,600 Individuals



SPECIAL HIGHLIGHT



Support emergency water distribution, helping displaced families access safe water.

Our Advocacy and Global Voice

Good Neighbors speaks with one voice for peace, dignity, and the protection of Gaza's children, translating field realities into coordinated global solidarity across our partnership network and sustaining calls for safe access and predictable support for families. In 2025, the organization released two official statements reinforcing its position and advocacy efforts.



Standing in Solidarity
February 26



Standing for Peace and Humanity
November 07

How Nedaa Helps Children in Gaza Find Hope Again

With schools and public services collapsed, children are left without safe care. Many are separated from their families, pushed into child labor, or caught in unsafe and chaotic food lines.

In the middle of this, Good Neighbors trained local facilitators to provide psychosocial support (PSS) to children. One of them is Nedaa - a sister, a daughter, and a survivor.

Every day, Nedaa chooses to show up. She walks through rubble-lined streets to reach displaced children, many carrying the same grief and uncertainty she feels. In overcrowded shelters, she leads PSS sessions where children draw, paint, and play together.

Children who once felt hopeless now laugh more, make friends, and show stronger confidence and coping skills.

Gaza Strip

These activities are bigger than words. It makes me happy to see children happy, to see them express what they cannot say. The hope is in our children, and for them.

Nedaa,
PSS facilitator in Gaza Strip



Nedaa supports children through art-based sessions that help them express emotions and rebuild hope.



Registration and verification for winter shading distribution, helping families protect their shelters from harsh weather conditions.

© Good Neighbors

© Good Neighbors



Children in Myanmar participating in a PSS session at a Child-Friendly Space (CFS)



Restoring Stability, Nurturing Recovery

As a specialized child protection organization, **Good Neighbors** prioritizes the safety, well-being, and rights of children even in times of crisis.

In disaster and emergency contexts, children are often exposed to severe stress, trauma, and disruption of their social environments. To address these risks, Good Neighbors implements structured Psychosocial Support (PSS) programmes aimed at protecting and strengthening children's psychological and emotional well-being.

Good Neighbors

Feeling safe, Disappearing worries

On 28 March 2025, a powerful earthquake struck Myanmar, causing widespread destruction and disruption across affected communities. At the time of the earthquake, Maung Thar Chaw was away from home, assisting at his mother’s food shop near Alotaw Pauk Pagoda. He had been playing with friends in the pagoda compound when the tremors began. As parts of the pagoda stairs started to collapse, he ran aimlessly to avoid falling debris.

The incident left him severely frightened and emotionally distressed. In the aftermath of the earthquake, he exhibited signs of anxiety, mood changes, and heightened emotional vulnerability, reflecting the psychosocial impact of the disaster.

In response, Good Neighbors secured a child-friendly space within the affected area and provided psychosocial support services in a safe and structured environment. Through structured activities and emotional support sessions, Maung Thar Chaw was able to gradually regain a sense of safety and stability. The intervention contributed to improving his emotional well-being and supporting his recovery process.



Good Neighbors Psychosocial Support Program

Good Neighbors has developed four structured PSS programmes, each tailored to specific age groups, needs, and intervention modalities, and designed to be adaptable across diverse humanitarian settings. Through child-centered and community-based approaches, these programmes support children in regaining a sense of safety, stability, and normalcy, while strengthening positive coping mechanisms and fostering supportive caregiving environments. Evidence from programme implementation demonstrates that timely and sustained PSS interventions contribute to enhanced emotional resilience, improved social functioning, and overall recovery among children affected by crises.

To ensure the effective implementation of Good Neighbors’ PSS programmes, two prerequisites must be met. First, a safe and protective environment — commonly established through Child-Friendly Spaces (CFS) — must be secured. Second, adequate training must be provided to qualified personnel to ensure the quality and integrity of programme delivery. Good Neighbors’ CFS operations are guided by four core principles, aligned with the organization’s core values and Child Protection Policy.



Myanmar

“ After earthquake, I’d participated in the Psychosocial Support Program of Good Neighbors Myanmar, held in Pauk Par CFS. Child Friendly Space made us feel safe and warm. I was very happy in participating in this program. I had chances to play with many friends and this made me feel happy and healthy. I was now feeling well and OK in my house as well as in our school. My worries and fears were fading away because of this program.

Thar Chaw,
12 year old boy from Nyaungshwe



© Good Neighbors

- 1 Principle 1: Child Protection is a top priority for CFS
- 2 Principle 2: CFS is inclusive and non-discriminatory
- 3 Principle 3: CFS contribute to the recovery and communities
- 4 Principle 4: CFS is operation in cooperation with communities

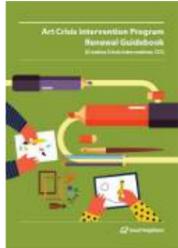
© Good Neighbors

Cognitive Behavioral Therapy (CBT)



CBT posits that emotional distress stems from maladaptive interpretations rather than events themselves. Based on this approach, the programme delivers five structured sessions using the workbook “Listen to My Story,” in which children, guided by the fictional character “Tutti,” explore disaster-related emotions and strengthen peer and teacher support systems.

Creative Crisis Intervention (CCI)



CCI supports children and adolescents in recovering from traumatic experiences through creative, non-verbal expression. The programme consists of seven structured sessions featuring art- and movement-based activities, with repeated warm-up and closing rituals to reinforce safety, predictability, and group belonging.

Re-Play Program



While GN’s CBT and CCI programmes focus on school-aged children, the RE-Play programme, specifically targets pre-school-aged children. Through eight consecutive, play-based sessions, it supports emotional regulation, physical engagement, and the restoration of age-appropriate stability and security.

Art Stabilization Programme



It supports crisis- and displacement-affected adolescents and youth through 13 flexible, stand-alone activities that can be delivered in any sequence. Through creative expression, participants strengthen self-awareness, emotional regulation, and constructive coping strategies.

Global and Regional Engagement

Good Neighbors participated in key sessions and operated exhibition booths showcasing its innovative psychosocial support (PSS) programmes and child protection interventions for children affected by crises and disasters. Central to these efforts was the establishment of child-friendly spaces, which promote recovery through community- and family-based support systems.



GN Geneva Office Representative engages with participants at the booth.

Humanitarian Network and Partnership Week

The 2025 Humanitarian Network and Partnership Week (HNPW) was held in a hybrid format from March 17 to 28, with the first week conducted online and the second week taking place in person at the International Conference Centre in Geneva, Switzerland. Among all exhibition booths, Good Neighbors was the only organization specifically highlighting child protection, distinguishing its presence among practitioners, donors, and representatives from UN agencies.

Regional Humanitarian Partnership Week

From December 8 to 10, 2025, the Asia-Pacific Regional Humanitarian Partnership WeekH was held in Bangkok, Thailand under the theme “Beyond Emergencies: Reframing Humanitarianism for a Changing World.” The event provided a regional platform to reflect on how humanitarian action must adapt to protracted and complex crises.

During the event, Good Neighbors organized a multi-stakeholder panel session on protracted refugee situations, featuring a case presentation from the Rohingya refugee camps in Cox’s Bazar, Bangladesh, which highlighted child-centered psychosocial support interventions in displacement settings. In addition, the organization operated an exhibition booth showcasing its child-centered PSS programme, further strengthening its visibility and engagement within the regional humanitarian community.



Participants engage in a GN' pannel session



Public Information

February 2026

Publisher Good Neighbors Global Partnership Center

📍 131 North Tustin Ave. #206 Tustin, CA USA, 9278

☎ +1-949-997-1004

🌐 www.goodneighbors.org

Cover Image

Child smiling with joy after receiving safe drinking water in Gaza Strip